

What is a virtual CRP. What is the Coffee Shop vCRP and what could it help with?

Proud to be part of the Community Rail movement.

"Community rail is a growing grassroots movement made up of community rail partnerships and groups across Britain. They engage communities and help people get the most from their railways, promoting social inclusion and sustainable travel, working alongside train operators to bring about improvements, and bring stations back to life." - ACoRP

A forum where passengers and potential passengers can find answers, ask questions, and discuss public transport issues in the Thames Valley, South West England and South Wales. We can answer passenger to passenger, discuss the reasons that things are done the way they are, promoted public transport travel across the area and help provide informed inputs to the rail industry and local and central government.

The main forum activity is online (hence the "virtual") at <http://www.passenger.chat> where we have a searchable archive answering most of your questions. It's a friendly place too - if you don't spot your answer, please register as a member (it's free) and ask. For immediate discussions, also accessible via CoffeeShopCRP on Facebook too.

All pages include:

Map of disruptions across the region.

(currently GWR / expand to include other train operators?)

Diary of upcoming events of interest

Headlines of most popular and most liked topics

So that we can be a one stop shop.

(Mobile site may need to separate these out)

10 years old; need to prepare for next ten.

Also could deliver

- * Community Rail in the City and beyond
- * Lecture tours
- * Surveys (in person too)
- * Meet the Manager
- * Promotional literature
- * Special promotions
- * Help with Customer Panels
- * Online direct chat
- * Co-ordinate timetable discussions and other consultations across the area
- * Bus to train linkage / studies / maps / promotion
- * Travellers with paraphernalia
- * Certified (?) volunteer

- Not operational matters and customer service responses

- Not roles that take away from paid staff

Notes by GE / 30.10.2018 / updated 8.2.2019